



## Researchstream

# Enhanced user experience | Impactful new features

Evalueserve's digital workflow management platform automates and streamlines the request life cycle, facilitates knowledge management, and improves reporting accuracy.





## Key Modules



### Workflow Management

Automates research request workflow on an end-to-end basis



### Knowledge Management

Offers an easy to use interface for quickly uploading and sharing knowledge materials



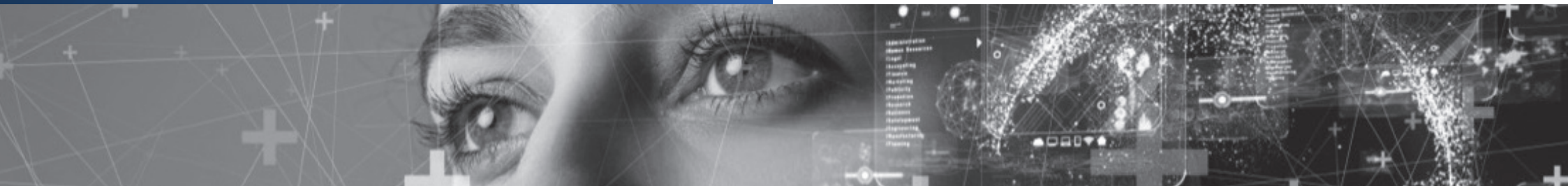
### MIS Reporting

Measures and manages process efficiencies and business performance



## Key Highlights

- 👉 **Intuitive design** with modern UI / UX
- 👉 **Latest technology (SP 2019/SP online, SPFx)** to ensure smooth functioning in any technological environment
- 👉 **Robust new features** for efficient research workflow management
- 👉 **Configurable / customizable** elements that suit specific organizational needs
- 👉 **24 / 7 access** to fast-track the request submission and initiation process



# Why choose Researchstream?

## Systematic workflow management –

Streamlined process of managing tasks makes it easy to see the request pipeline and the stakeholders involved; analysts and requestors always know where their project stands

## Improved efficiencies –

In-platform workflow management, transparent process, reduced reliance on emails, and application of best practices improve efficiencies



## On-the-go access –

Flexible mobile and web access through secure channels enables users to submit requests and get the output wherever and whenever they need

## Productivity tracking –

Ability to track team productivity makes it easy to identify areas of improvement; MIS reports are auto generated to further eliminate manual effort

# How can Researchstream help?



**Intuitive UI / UX** that is easy to integrate and compatible with SharePoint Online



**In-platform real-time triaging and allocation** through the calendar view enables end-to-end request life cycle management



**Capacity dashboard** helps swiftly manage availability / capacity of team members



**Parent-child relationship** allows the division of large requests into smaller components to deliver large projects effectively and on time



**Feedback reminders** increase feedback rate and provide insights on improvement areas



**Offline emails as request intake** mode speed up request initiation



**Enhanced pre-defined visual reports help** monitor service delivery and performance



**Searchable central repository of knowledge artifacts** and past deliverables ensure business continuity

## Success Story

A global Audit and Advisory firm implemented Researchstream for end-to-end workflow management.



**Efficiency gains**  
achieved in the workflow  
management process



Sharply improved the research  
function's responsiveness by  
delivering timely and actionable  
insights

Explore the new and improved version of Researchstream!  
Connect with us for a demo at [ps@valueserve.com](mailto:ps@valueserve.com)